Use case:

How stretched tech teams
can raise their game in the Cloud

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Cloud solutions that work for you

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Internal tech teams are overstretched

- Too much to do, urgencies and emergencies
- Conflicting priorities, poor value
- The best people get overloaded

Workload

Fire!

Risky road ahead

Urgencies and emergencies

Too many priorities

Productivity
Value and quality

flexiion msp

Cloud managed as an operational service

- Specialist Cloud solutions team manages the infrastructure

- Shifts the effort and cost to flex in line with the business

- Unburdens tech from the day to day of delivering service

- Safeguards the routine maintenance that ensures quality

- **Technology**
- **Functionality**
- **Performance**

Dev & Engineering

Test

Production

- **Service quality**
- **Business drivers**
- **Cost & efficiency**

Tech team delivers the technology

Cloud team manages the services

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flexiionmsp Independent solutions whatever the Cloud

Specialists in all the major Cloud brands and technologies

Infrastructure Build and Test

Procurement, deployment, configuration and test, documentation, acceptance test and handover

NOC Service

Expertise and tools to monitor for faults, outages and capacity issues, 24x7x365 Eyes-on-Glass

Rapid-Fix Response

Our real time alerts aim to identify faults before they become customer issues. Resolving agreed issues fast to maintain service

Service Desk

24x7x365 support response, ticketing and reporting, interactive issue management

Service Management

On-going, proactive work to improve performance and resilience. System Optimisation, System Patches and Updates

Procurement

We can do it if it helps

flexiionmsp

Independent Cloud delivery skills and experience

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